

**CV SAMPLE**  
SCHOOL OF COMPUTING



National  
College *of*  
Ireland

Caroline Kennedy

NATIONAL COLLEGE OF IRELAND

## Profile:

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- Higher Diploma in Science in Cloud Computing student with a first class honours average to date, strong analytical, problem solving and trouble shooting skills.
- Self-driven and motivated, proven ability to learn new technologies quickly and track record of going the extra mile to support users and projects.
- 2:1 Science graduate with strong project management and client relationship management experience who has undertaken the Higher Diploma in Science in Cloud Computing to transition into a career in testing and complete the ISTQB certification in Software Testing.

## Technology Skills:

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- **Java, Python, C, and C++:** Programmed in Java and C for 3 years and have successfully achieved a first class honours result in all of the modules throughout the degree. Have also developed a good programming knowledge of python and C++.
- **JavaScript, HTML, XML and CSS:** Scripted in these languages and built an interactive restaurant ordering website with CSS for final year project 2015.
- **Databases, Filesystems:** Studied about various Databases and developed an SQL database for the college annual attendance system. Explored and assessed the filesystems (Cassandra, Mango DB, SQL) on HDFS.
- **Operating Systems:** Gained in depth knowledge of operating systems and have administered UNIX based systems and windows systems including server operating systems.
- **Cloud IaaS & SaaS Platforms:** Deployed instances and worked with certain DevOps procedures on Amazon EC2, Google App Engine, IBM BLUEMIX, Microsoft Azure etc.
- **Additional Skills:** Windows Server, x86 based Servers, Red hat, VMware vSphere, ESXI, Cloud Computing, Network virtualization, Cisco IOS, JUNOS, Exchange Server, SQL Server, DNS, TCP-IP, DHCP, VoIP, AD, LAN, WAN, MPLS, DNS, NAS, SAN, check point, Firewall, Blade Systems, Security.

## Education:

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### 2016 | National College of Ireland | Higher Diploma in Science in Cloud Computing

Computer Architecture, Operating Systems and Networks	89%
Introduction to Databases	84%
Object Oriented Software Engineering	67%
Software Development (Java)	71%
Web Design	83%
Cloud Application Development (Ruby & Ruby on Rails)	89%
Cloud Computing in Business	72%
Practical Operating Systems (Linux / Unix)	62%
Web Services and API Development (Java, Netbeans& Java Server Faces)	91%

### Project 1: [githuburl](#).

GroomK9.com an online management system for Dog Groomers which helps them manage the day to day running of their business. Provided as a SaaS offering that presents a RESTful API backend using Ruby On Rails. The primary client uses AngularJS and the Google Material Design Framework which is served as a web app and deployed on iOS and Android via Cordova.

**Technologies Used:** Ruby On Rails, AngularJS, HTML5, CSS3, PostgreSQL, RESTful API, Google Material Design Framework, Google Maps API, Cloudinary API, Facebook API, HTTParty, NodeJS, GulpJS, FullCalendar, ChartJS, Yeoman, SASS, GIT

### Project 2: [githuburl](#).

An example of how to increase efficiency and save money by improving the productivity of individual virtual machines.

**Technologies Used:** Docker, Gradle, Groovy, Red Hat Enterprise Linux, Amazon EC2, Jenkins Continuous Integration Software, Git Version Control.

**2010-2013 | UCD | B.A. (Hons) Science | 2:1**  
**2007 | Annaville School | Leaving Certificate**

## Work Experience

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### 2019–2020 | National College of Ireland | IT Helpdesk

- Providing frontline IT support to over 1,000 students and 150 staff
- Responding to questions from callers and walk-ins; remotely assisting students, staff, and faculty with technology problems in offices, classrooms, and residence; assisting in person with problems in the computer lab.
- Experience using logging problems and queries on the helpdesk system, troubleshooting, resolving and escalating IT issues on a day to day basis.
- Experience with PC hardware maintenance and PC software installations (Operating Systems, Microsoft Office, Netbeans, SQL)
- Solving basic network connectivity issues i.e.- connecting new PCs, local server.
- Asset tagging of all IT related equipment
- The one of the first members of I.T support to be trusted with the resident internet on a DHCP sever

### 2016–2018 | Annaville Corporation | Project Manager

- Proposed cost cutting measures is less powerful than – Proposed a new xxx approach which resulted in savings of €10,000.
- Answered phones at the front desk is less impressive than - *Managed switchboard with 8 incoming lines, effectively receiving and routing an average of 450 calls per day.*
- Increased sales is much stronger if the employer knows by how much you increased sales: increased sales by 12%', or 'increased sales by €16,000'.
- Increased sales by €16,000 is stronger again when quantified further - increased sales by €16,000 in 2 months

## Interests and Achievements

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### Own Projects:

- As a keen photographer I've created some books using [www.blurb.com](http://www.blurb.com).
- ISTQB Certified Software Tester Foundation Level examination

### Gaming:

- Keen pc and PlayStation 3 gamer.
- Active community member and Forum Moderator at xxx.net. Former ingame administrator for 'gamescompany'.

### College Achievements:

- Finalist for Dean's Awards for Entrepreneurship 2013

### Pool:

- Represented Ireland in 9 ball and 8 ball pool in 2013 & 2014.
- Achieved rank of 3rd in Ireland/Northern Ireland

***References available upon request***